
PRIVACY POLICY

Collected Information

We receive, collect and store any information that you enter on our website or that you provide to us in any other way. We may use software tools to measure and collect session information, including page response times, duration of visits to certain pages, information about the interaction between pages and the methods used to navigate out of the site. We also collect personally identifiable information (including name, email address, communications, address, company, position); comments, reactions, product reviews, and recommendations.

We collect this information for the following purposes:

1. Provide and operate the services;
2. Provide our users with ongoing assistance and technical support;
3. To be able to contact our visitors and users with general or personalized notices relating to the service and promotional messages;
4. To create aggregated statistical data and other aggregated and / or inferred non-personal information, which we or our business partners may use to provide and improve our respective services;
5. Comply with applicable laws and regulations.

Data storage

Our company is hosted on Wix.com platform. Wix.com provides us with the online platform that allows us to present our products and services to you. Your data may be stored through Wix.com data storage, databases and general applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS, as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

Means of communication

We may contact you to inform you about your account, to resolve issues with your account, to resolve a dispute, to collect fees or amounts owed, to poll your opinion through surveys or questionnaires, to send updates about our company, or as necessary to contact you in order to enforce our user agreement, applicable national laws, and any agreements we may have with you. For these purposes, we may contact you by email, telephone, text messages and postal mail.

Types of cookies

The cookies initially placed on our website are classified as essential cookies. Click [here](#) to see which cookies are stored on your computer when you visit our website.

To withdraw your consent

If you no longer want us to process your data, please contact us at info@neto-innovation.com.

Privacy policy update

We reserve the right to modify this privacy policy at any time, so we encourage you to review it frequently. Changes and clarifications will take effect as soon as they are posted on the website. If we make any material changes to this policy, we will notify you here of its update, so that you know what information we collect, how we use it and under what circumstances, if any, we use and / or use it. disclose.

Questions and contact

If you have any question, contact us at info@neto-innovation.com.